



IMPORTANT INFORMATION



While we're busy ironing out the final details of our charger migration, we would really appreciate your patience as we finish updating our screens.

For now, charger details, rates, and overstay information are shown below – please use these as your guide. Thanks so much for your understanding and patience while we get everything settled!



CHARGING RATES (per kWh)

Access/Connection Fee: £0.25 (per session)

AC

£0.55

DC (50–149 kW)

£0.75

DC (150 kW+)

£0.85



OVERSTAY INFORMATION

Maximum overstay fee: £35 (charged pro-rata, per minute)

Overstay time is calculated from the start of your charging session, not after charging is complete.

DC chargers

Overstay after
45 mins charging

Fast AC (22 kW)

Overstay after
10 hrs charging

Slow AC (7kW/11 kW)

Overstay after
24 hrs charging

QUESTIONS OR ISSUES?

Contact our
support team



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ezo.co.uk

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